



STANDARD TERMS OF SERVICE

Jay the Pressure King

Pressure Washing Services & Mobile Detailing Services

Effective Date: _____

1. Parties & Customer Information

Service Provider: Jay the Pressure King Pressure Washing Services & Mobile Detailing Services ("Provider")

Provider Contact (fill in): Phone **504-296-1077** | Email: **JaythePressureKing@gmail.com**

Customer Name: _____

Customer Address: _____

City/State/ZIP: _____

Customer Phone: _____ | **Customer Email:** _____

Service Address (if different): _____

Vehicle(s) for Mobile Detailing (if applicable): Year/Make/Model _____ |
Color _____ | Plate/VIN (optional) _____

2. Services & Scope of Work

Provider will perform pressure washing and/or mobile detailing services (the "Services") as requested by Customer and as described in a written estimate, invoice, text message confirmation, or other written scope accepted by Customer (the "Work Order"). Any service not expressly included in the Work Order is not included.

Changes/Add-ons: Customer may request changes or add-on services. Provider may adjust pricing and schedule accordingly. Changes are not effective unless confirmed in writing (including text message) by Provider.

3. Scheduling, Arrival Windows & Access

Arrival Window: Appointment times are estimated. Provider may arrive within a reasonable window due to traffic, weather, equipment needs, and earlier job conditions.



Access: Customer will provide safe, unobstructed access to the work area, including gates, parking, and any required approvals (e.g., HOA restrictions). Customer will secure pets and notify Provider of any hazards.

Water & Power: Unless otherwise agreed in writing, Customer will provide access to a working exterior water spigot and, for detailing, an electrical outlet as needed. If utilities are unavailable or insufficient, Provider may reschedule or perform limited services, and a trip/standby fee may apply.

4. Pricing, Estimates & Payment Terms

Estimates: Estimates are based on information available at the time provided. Final pricing may change if actual conditions differ (e.g., heavier staining, oxidation, inaccessible areas, excessive pet hair, biohazards, oversized vehicles, multiple stories, fragile surfaces, or additional labor/time).

Deposits: If required, deposits are due upon booking and are applied to the invoice. Deposits are generally non-refundable if Customer cancels within the cancellation window in Section 5, unless otherwise required by law.

Payment Due: Payment is due upon completion of the Services, unless otherwise agreed in writing. Accepted payment methods (fill in): Cash ☐ Card ☐ Zelle ☐ Cash App ☐ Check ☐ Other ☐ _____

Late Payments: Past-due balances may incur a late fee of \$_____ or _____% per month (whichever is allowed by law), plus reasonable costs of collection, including attorney's fees where permitted.

5. Cancellations, Rescheduling & Weather

Customer Cancellations/Rescheduling: Customer must provide at least 24 hours' notice to cancel or reschedule without penalty. If Customer cancels or reschedules with less notice, Provider may charge a cancellation fee of \$25 and/or for non-recoverable costs.

No-Show / No Access: If Provider arrives and cannot perform due to lack of access, utilities, or Customer unavailability, Provider may charge a trip/standby fee of \$50 and may require a new deposit to rebook.

Weather: Some Services require safe, suitable weather conditions. Provider may delay or reschedule due to rain, lightning, high winds, extreme temperatures, or other unsafe



conditions without liability. If rescheduling is required, Provider will work with Customer to set a new date/time.

6. Customer Responsibilities (Preparation)

- Remove or secure personal items near the work area (e.g., mats, furniture, decorations, toys, hoses).
- Close windows/doors and cover or move sensitive items as needed.
- For mobile detailing: remove valuables and personal items from the vehicle; Provider is not responsible for loss of personal property left in the vehicle.
- Disclose known issues (e.g., prior paint/bodywork, loose trim, electrical issues, water leaks, torn upholstery, delicate decals/wraps, oxidized paint, cracked siding, loose mortar, deteriorated wood, or prior damage).

7. Service Limitations & Results Disclaimer

Customer understands that results vary based on surface/vehicle condition, age, prior coatings, staining, oxidation, and environmental factors. Provider does not guarantee complete removal of all stains, rust, oil, paint, gum, hard-water spots, sap, tar, embedded contamination, odors, mold/mildew roots, oxidation, or other discoloration.

Some materials may be fragile or already deteriorated (e.g., old paint, stucco, EIFS, aged wood, loose grout, cracked vinyl, weathered seals, brittle plastic trim). Cleaning may reveal pre-existing damage or cause flaking/peeling of compromised materials. Provider is not responsible for such outcomes to the extent allowed by law.

8. Safety, Chemicals & Environmental Considerations

Provider may use detergents, degreasers, and other cleaning agents appropriate for the Service. Customer agrees to keep people and pets away from the work area during service and until surfaces are dry and safe.

Plants/Runoff: Customer is responsible for identifying and protecting sensitive plants, landscaping, and surfaces. Provider will take reasonable precautions, but Customer understands that runoff or overspray may affect surrounding areas. Customer will notify Provider of any special concerns before work begins.



9. Damage, Liability & Customer Inspection

Inspection: Customer (or Customer's representative) will inspect the work promptly upon completion. Any concerns must be reported to Provider within 12 hours of service completion. Failure to report within this time is deemed acceptance of the Services.

Pre-existing Conditions: Provider is not responsible for damage resulting from pre-existing defects, improper installation, or normal wear-and-tear, including but not limited to loose siding, faulty window seals, cracked grout, brittle trim, prior paint failure, oxidation, or existing scratches/dents.

Limitation of Liability: To the maximum extent permitted by law, Provider's total liability for any claim arising out of the Services will not exceed the amount actually paid by Customer for the specific Service giving rise to the claim. Provider will not be liable for indirect, incidental, special, consequential, or punitive damages.

10. Photos, Video & Marketing

Provider may take before-and-after photos/video of the work area and/or vehicle for documentation and quality purposes.

Marketing Permission (optional): Customer authorizes Provider to use photos/video for marketing (website, social media, ads) with no compensation to Customer.

Initial one: YES ____ NO ____

11. Warranty / No Guarantee

Provider warrants that Services will be performed in a professional manner consistent with industry standards. Except for this limited warranty, Provider makes no other warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose.

12. Indemnification

Customer agrees to indemnify and hold harmless Provider from claims, damages, and expenses (including reasonable attorney's fees) arising from (a) Customer's breach of these Terms, (b) unsafe conditions at the service location not disclosed to Provider, or (c) Customer-provided materials/equipment or instructions, except to the extent caused by Provider's gross negligence or willful misconduct.



13. Governing Law; Dispute Resolution

Governing Law: These Terms are governed by the laws of the State of Texas, without regard to conflict-of-law rules.

Informal Resolution: Before filing a claim, the parties agree to attempt to resolve disputes in good faith by written notice and a reasonable opportunity to cure/resolve.

Venue: If not resolved informally, any legal action will be brought in _____ County, Texas, unless prohibited by law.

14. General Provisions

- **Entire Agreement:** These Terms and the applicable Work Order are the entire agreement between the parties and supersede prior discussions.
- **Severability:** If any provision is found unenforceable, the remaining provisions remain in effect.
- **Assignment:** Customer may not assign this agreement without Provider's written consent. Provider may assign to a successor in interest.
- **Electronic Acceptance:** Customer agrees that signatures, initials, and acceptance by text message, email, or electronic invoice approval may be treated as legally binding to the extent allowed by law.

15. Signatures

Customer Signature: _____ **Date:** _____

Customer Printed Name: _____

Provider Representative: _____ **Date:** _____

Template Note: This template is provided for general informational purposes and may not address all legal requirements for your situation. Consider having a licensed attorney review and customize it for your business.